

Purpose of Use of Collected Personal Information

Collected personal information will be used for the following purposes:

- To communicate with customers and respond to inquiries or requests
- To provide services requested by customers
- To contact customers in case of emergencies
- To send notices and surveys via postal mail or email

Disclosure

We do not disclose personal information to third parties without customer consent. However, exceptions apply in the following cases:

- When requested by public authorities such as courts or police based on applicable laws and regulations
- When special provisions under relevant laws require disclosure
- When it is difficult to obtain consent and there is a risk of harm to the life, body, or property of the customer or a third party
- When it is necessary to protect or defend the rights, property, or services of our company due to actions violating laws or our terms of use, and customer consent cannot be obtained *Note: If a customer requests disclosure of their personal information, we will disclose it only after verifying the identity of the individual.*

Identity Verification

Please send a copy of a document that can verify your identity (e.g., passport) to our company. Upon confirmation and verification, we will proceed with disclosure as appropriate.